

Appendix C: MS-SQL Installation



Software Requirements:

- ◆ Windows 2000 Server
- ◆ MS SQL 2000 Server
- ◆ ACCPAC Enterprise SQL version

Assumptions:



These steps assumes that the MS MSQL server has been setup and the ACCPAC programs are configured to use the MS SQL server database. The user must have all required rights to access the server.

Setup Steps

1. Install RemoteDesk for ACCPAC SQL product
2. Define ODBC Data Source Name
3. Start RemoteDesk

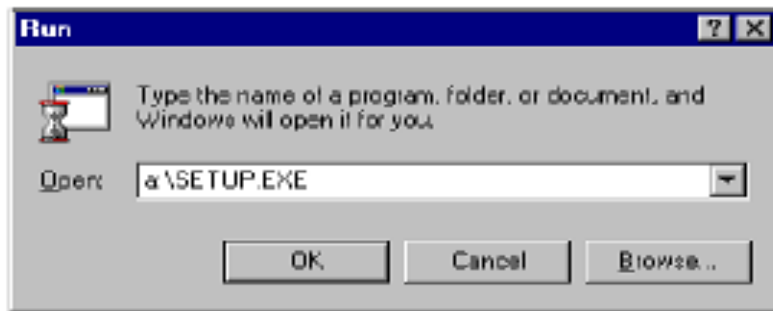
1. Install RemoteDesk for ACCPAC SQL product

The RemoteDesk **Administrator product** comes with a CD-ROM for installation, and a single licence for a remote client. You can use the same CD-ROM to install RemoteDesk on the remote PC or laptop, or you can create a duplicate that you can send to them.

CD-ROM Installation



- ◆ Insert the RemoteDesk CD-ROM into your drive.
- ◆ It must be installed on a local workstation. Using your Windows system, install the program using the **RUN E:\SETUP.EXE** command. This assumes your CD-ROM drive is called E:. Then simply follow the screen messages.



This will install all required programs and connection libraries on the PC. This PC must have proper access rights and permissions to access the MS SQL server. A good test would be to run ACCPAC from the same workstation.

RemoteDesk must be registered with Bravo Software Group before the 30 day evaluation period expires. To find the registration form in RemoteDesk, click on the Help/ Registration drop-down menu on the main RemoteDesk form.

When RemoteDesk is installed on your computer, a product group called RemoteDesk is created with three icons.

RemoteDesk - Used to start the product. The first time you go into it, it will contain sample data for your use. Once you wish to create your own data, you must access the next icon. **DO NOT modify the sample data to be your own.**

Create new data - You must use this option to initialize a live database. This program is only necessary for the Administrator site to run before live company data is created, and before the product is registered with BSG.

Note: The “Remote client” cannot use this function. They are controlled by the Administrator and do not manage their own data.



Once you create your permanent files, sample data is no longer available for your use. RemoteDesk will only support one set of data per serial number.



Uninstall - Removes all RemoteDesk programs, BRAVO.INI, and all subdirectories from your PC. It will prompt you before deleting Crystal Reports, to protect you if you have a full version.

2. Define ODBC Data Source Name

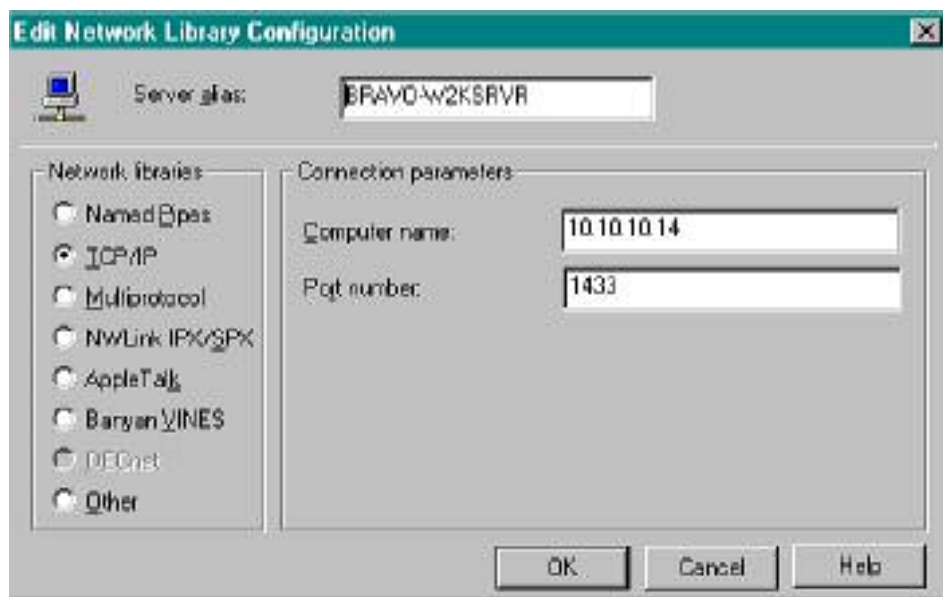
An ODBC data source must be defined for RemoteDesk to use to access the SQL server data. Run the ODBC Administrator. From the Windows Control Panel, Double click the ODBC Data Source (32bit).

- a) Click on the "System DSN" tab on the ODBC Sources form.
- b) Click on the "NEW" button. When the list of drivers for the ODBC data sources is displayed, select "SQL Server" and then the "Finish" button.
- c) The form Create New Data Source form is displayed. for the NAME, enter exactly "ACCPACSQLSource" . For the DESCRIPTION, you can enter "RemoteDesk SQL source for ACCPAC". For the SERVER, you select the SQL Server that your ACCPAC database is installed on. Click on the NEXT button.
- d) Next "How will the SQL Server Authenticate your connection?" You can choose "With Windows NT Authentication using the network login ID" or "With SQL Server Authentication using a Logon ID and password entered by the user". Choose the method your database Administrator has setup. This User ID is the one that the ACCPAC database was created with. Fill in the User ID and Password. Click on the option "Connect to the SQL Server to obtain settings ..." . In this way you can test that the connection is working with the supplied information.

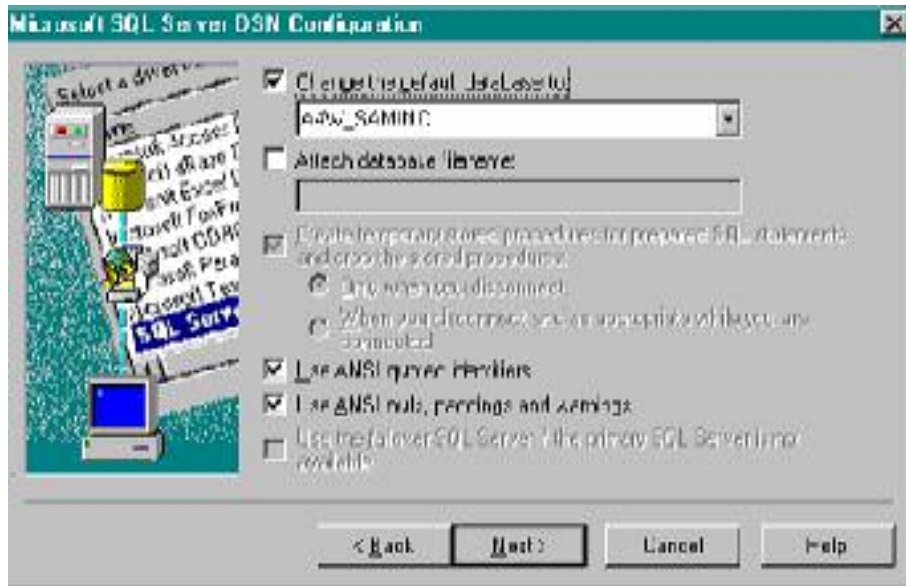


On the same form, Click on the **CLIENT CONFIGURATION** button.

For the "Server Alias" you can use the network Computer name. Ensure the TCP/IP network library is selected. Enter the Computer Name of the Server, or in the case where there is no DNS and WINS server running, you may have to use the IP address of the server. So in this example, the Computer name BRAVO-W2KSERVER and 10.10.10.14 refer to the same computer running SQL Server. Click on the OK button to return to the same form with the USER ID on it. From the USER ID form, click on NEXT and you should move to the next form. MSSQL will connect to the database to verify settings.



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the actual database the Data Source will be looking at. For ACCPAC, there are two databases. One for System and one for the actual data. Ensure the actual database is identified in the "Change the Default Database" setting. All other settings are defaults. Click on the NEXT button.

- f) If the initial connection was successful, this form is displayed.



- g) Click on FINISH button. The final form presents a button that can be used to fully check the ODBC Source connection to the server. Respond OK to this form and exit the ODBC Administrator program.

Step 3 - Run RemoteDesk

Now you can run RemoteDesk from the Windows Program start menu.

When prompted for the Product Serial Number, enter the Administrator serial number that was given to you.

- a) When you respond to this Serial number form, the program displays the RemoteDesk desktop and at the first time use, the Setup Wizard form is displayed. This process takes you through the setup steps for RemoteDesk. It will continue to be displayed until it is run at least once. From the program desktop you can proceed to the Company Profile and enter Company information and options.
- b) After the Setup Wizard has been run and Company Profile options set, you can Import your ACCPAC data into RemoteDesk.. Click on the "Process" button and choose "Import" from the button bar. Click on Customer, Ship-to and Item information to import. Once you begin, then program verifies the ACCPAC database version number by connecting to the server and reading the configurations. At this point it has connected to the SQL server.

You may be prompted to enter your ACCPAC database User ID and Password. When the program completes all of these tables, the ACCPAC SQL database has been read for specific information that RemoteDesk uses to allow complete and correct quotes, sales orders and invoices to be entered. Please refer to the RemoteDesk manual for additional setup steps and daily processing cycles.